

Sample Statement

The Winter Quarter Average usage period begins on **11/15/2016** and ends on **4/6/2017**. The City is divided into four cycles; your start date will vary depending on your location.

ACCOUNT INFORMATION

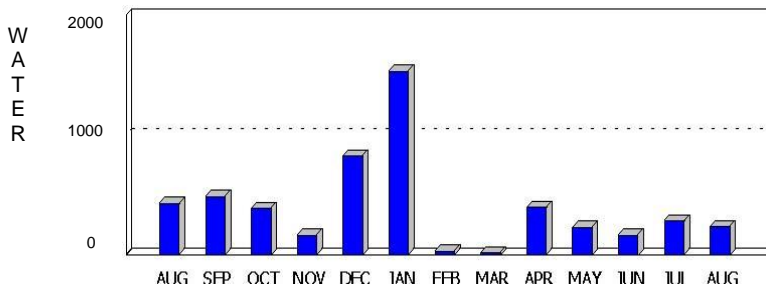
ACCOUNT NUMBER: 0012345-0006789
SERVICE ADDRESS: 19602 WATER WEASEL DR
RATE CLASS: RESIDENTIAL
SERVICE PERIOD: 07/21/2016 to 08/18/2016
BILLING DATE: 09/04/2016
DUE DATE: 09/24/2016

In order to achieve the minimum sewer rate of \$41.00 your average monthly water consumption must be **562** cubic feet or less. Your consumption can be found in the *Water Meter Information* section of your monthly billing statement.

WATER METER INFORMATION (CUBIC FEET)

Meter	Type	Current	Previous	Usage
12345678	WA	100562	100000	562

WATER CONSUMPTION HISTORY



This graph displays monthly water usage. A spike in usage may be the result of a failing water device such as a water softener, pressure regulator, a running toilet or an irrigation leak.

Address these issues as quickly as possible.

Your sewer charge consists of a base amount of \$41.00 + \$7.30 for every 100 cubic feet of water consumed exceeding 562 cubic feet.

NEW CHARGES

MONTHLY BASE CHARGE	\$5.16
SW SEWER	\$41.00
WA WATER	\$7.31
TR TRASH	\$16.38
SALES TAX	\$1.20
TOTAL CURRENT CHARGES	\$70.88

WINTER QUARTER AVERAGING IS HERE!

Lake Havasu City residents can save on monthly sewer costs by conserving water during winter months.

The City will take the average of the billed water usage for the 3 lowest of the 4 winter months. This average determines your sewer charge for the 12 months that begin in May 2017.

In order to achieve the minimum sewer rate of \$41.00, your average monthly water consumption must be 562 cubic feet or less. Your consumption can be found in the *Water Meter Information* section of your monthly billing statement. Sample Statements are available at the Customer Service Window located in City Hall and will highlight the fields you should review to monitor your usage. A Sample Statement is also available on the City's website at www.lhcaz.gov in the *News and Updates* section located in the lower center of the home page.

The Winter Quarter Average usage period begins on **11/15/2016** and ends on **4/6/2017**. The City is divided into 4 cycles; your start date will vary depending on your location. For your specific start date please review the *Special Message* field on your next utility statement.

For additional details please call Customer Service at (928) 453-4146.

For water saving tips, please visit our conservation website at www.havasuwatersavers.org.